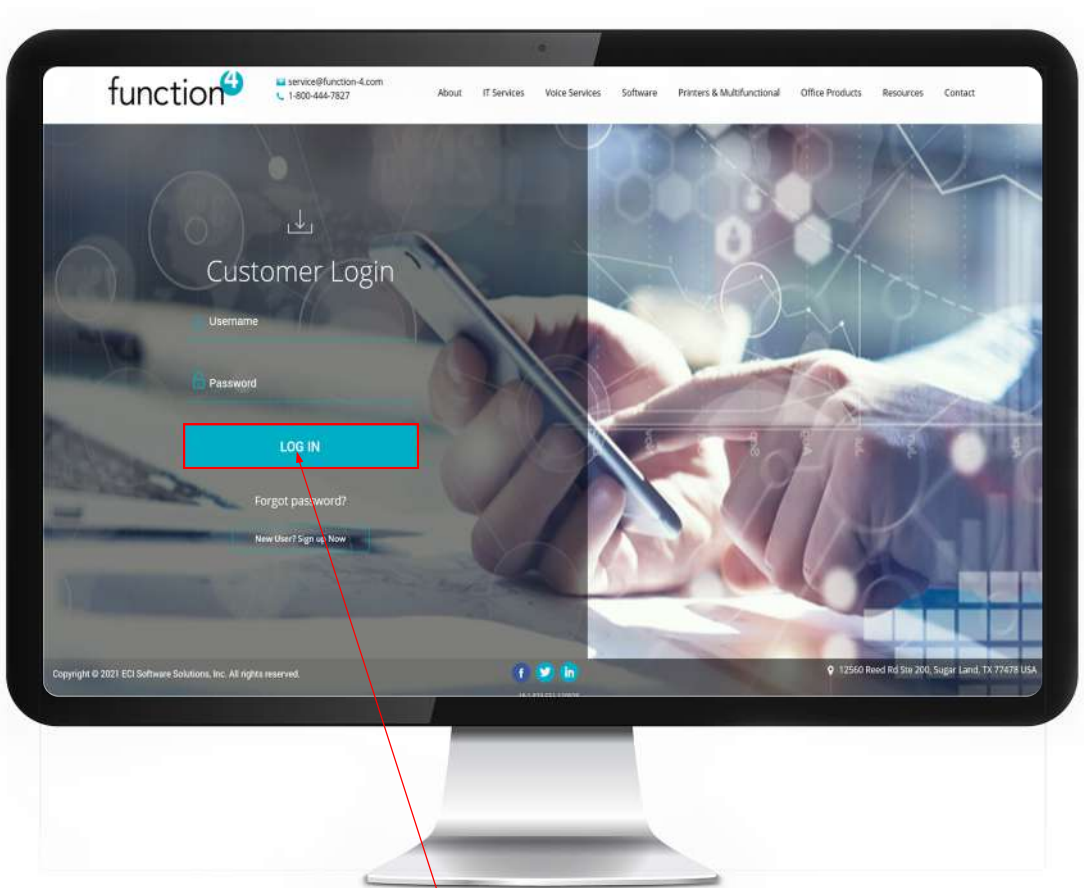


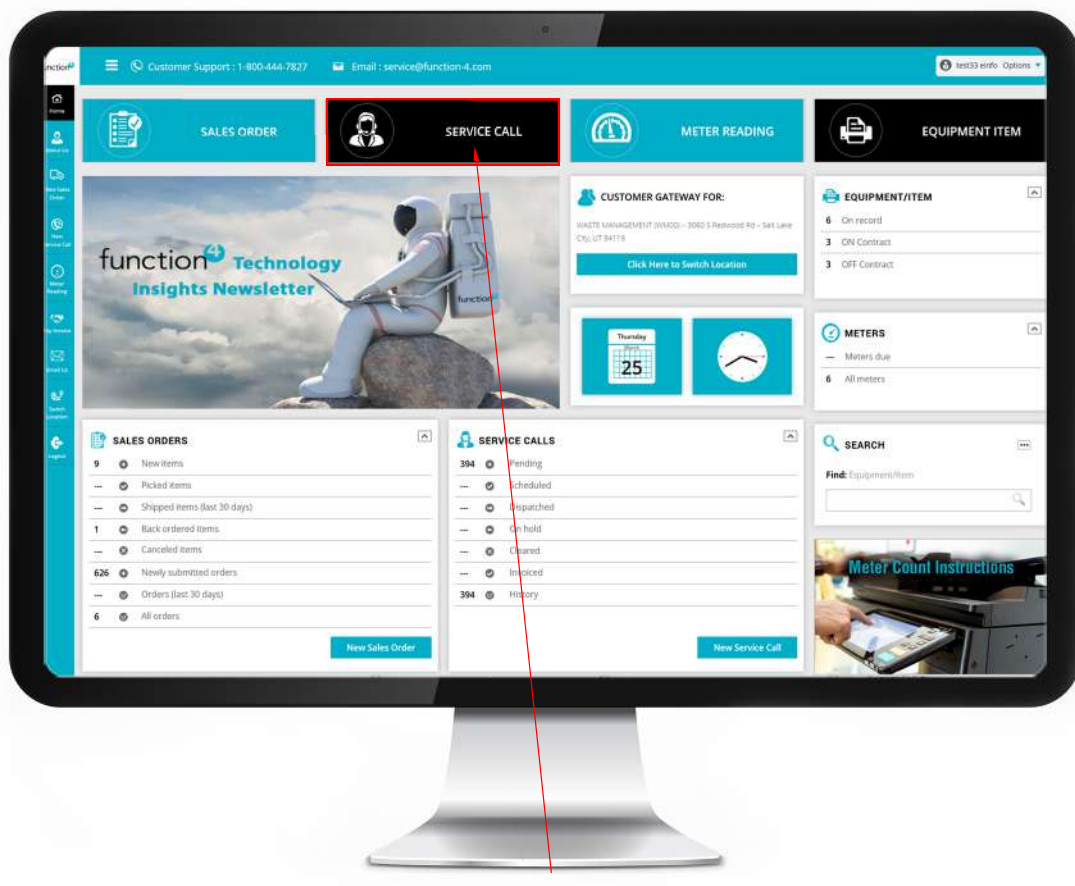
## 1. How to Request a Service Call:

- **1.1) Log In :-** On the Log in screen, enter your Username and Password. Click the Log in button.



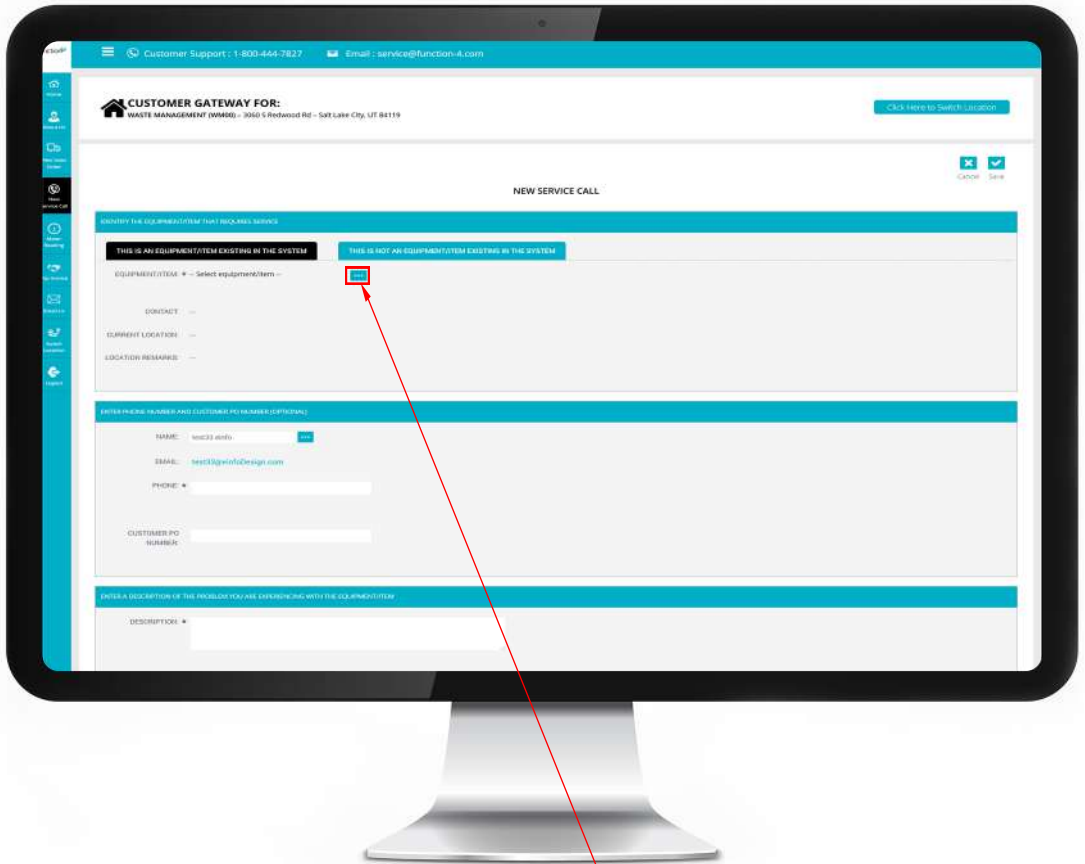
Log in Button

→ 1.2) Click on Service Call :- On the Dashboard screen, click on the Service Call button.

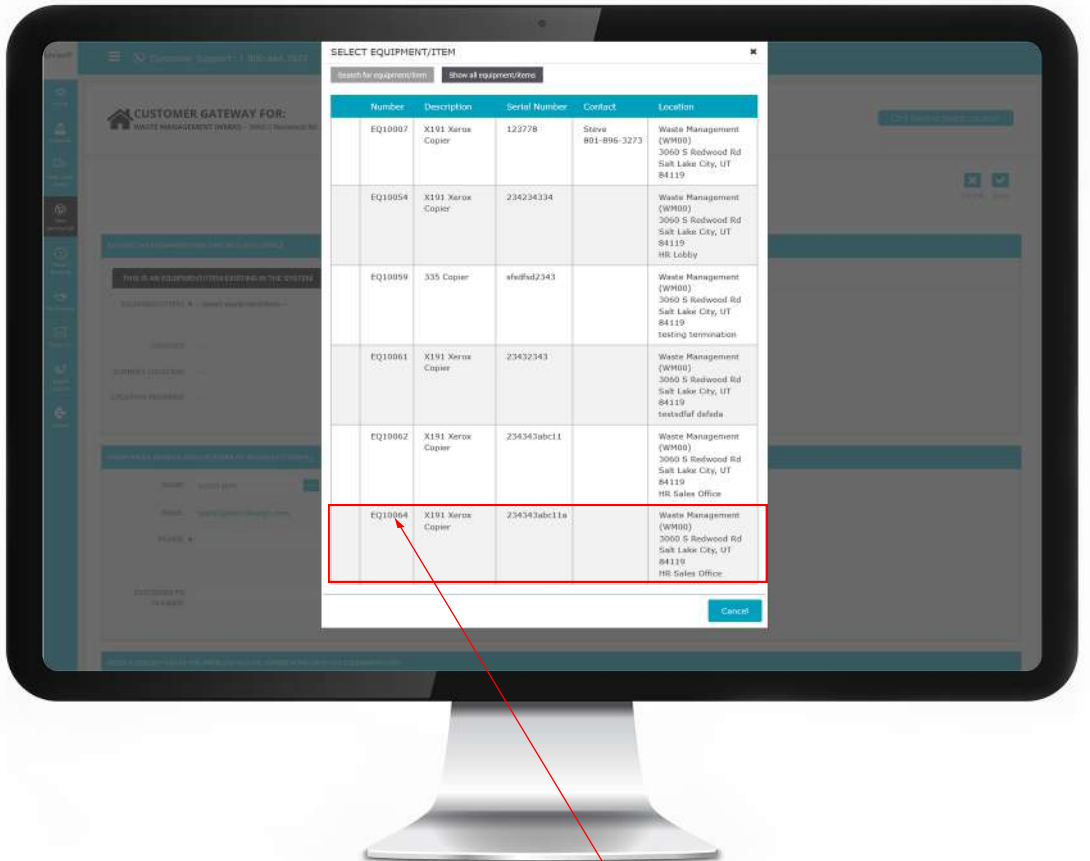


Service Call Button

➔ **1.3) Select Equipment/Item that needs service :-** On the Service Call screen, click on --Select equipment/item-- to choose the equipment that needs service.

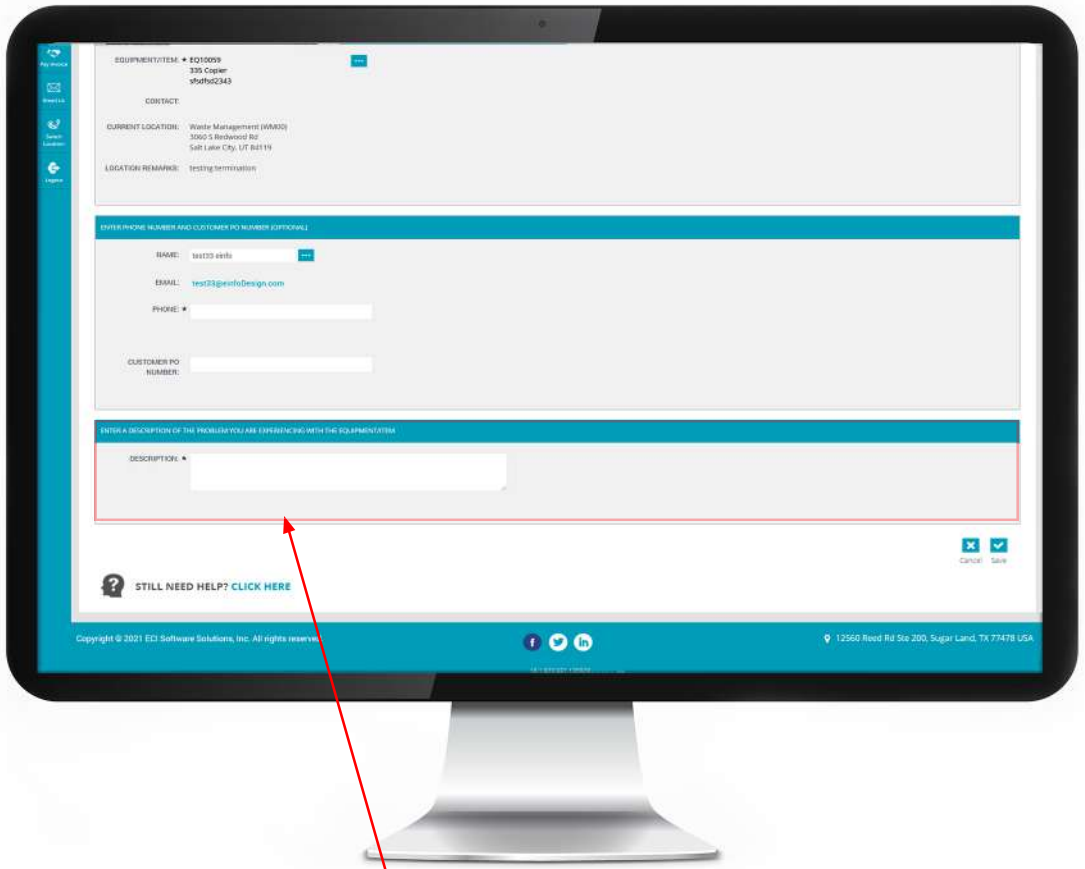


Click here to open the popup with your equipment listed.

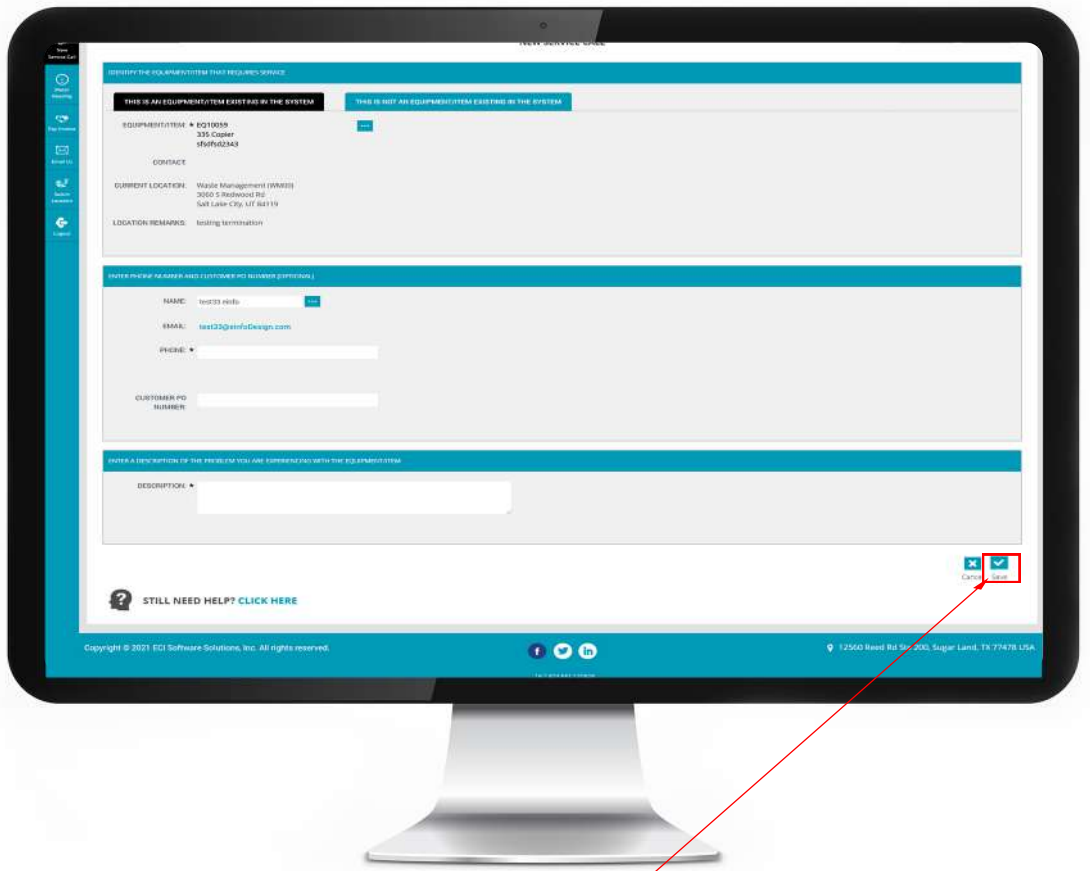


Click the equipment that needs service

→ 1.4) Enter Description :- Enter the issue you are having in the Description box.



Type your issue here.



Click here to save your information

Service Call  
Completed