



Bill Patsouras  
Principal

## **Function4 Provides Customers With a Technology Plan for Continued Operations**

*Leading Managed Technology Services Provider (MTSP) Helps Businesses Owners Persevere Through the Pandemic*

SUGAR LAND, TX – November 12, 2020 - Function4, a leading managed technology services provider (MTSP), announced today that the company is building technology plans for businesses to continue to operate through the pandemic. Function4 begins by evaluating an organization's existing technology and then creates a plan to maximize operations and employee productivity with the proper technology that supports both remote and on-site workers. While more restrictions may be on the horizon, there is no reason why most businesses cannot adapt and thrive, especially when they have a strong technology plan.

"We are in unprecedented times, but this doesn't mean businesses can't continue thriving," stated Bill Patsouras, Principle of Function4. "With a shift in approach and proper technology, a business can set itself up for successful continued operations."

Our technology plan is a simplified solution and consists of five main components.

### **1. Ensure Effective Voice Communication**

Not all business phone systems are created equal. Many small to

mid-sized businesses that use older systems faced severe challenges sending their employees home with the expectation to communicate effectively with customers and fellow employees. On the other hand, those companies that leverage today's cloud voice technology experienced a much easier and seamless transition.

### **2. Cybersecure the Home Office**

With 45% of home office PCs being infected with malware most companies' critical information are at risk. Protecting home office PCs must be done with the same due diligence as PCs in the office. Cyberattacks are at an all-time high and hackers are preying on remote workers with greater frequency since the pandemic started.

### **3. Proper Remote Workforce Management**

Function4 is a premier Member of Technology Assurance Group, organization of leading managed technology services providers (MTSPs) in the United States and Canada representing \$500 million in products and services. As a result, Function4 possess the proper techniques and processes to successfully manage a remote workforce. In return, Function4 teaches its customers these best practices so they can be successful

in maximizing the performance of remote employees.

### **4. Make Sure Home Office is Functional**

One of the best practices for managing a remote team is to meet over video conferencing as frequently as possible, instead of just via phone call. Employers need to make sure that employees have a functional home office with a PC/laptop that has a camera and mic to get the most out of videoconferencing meetings. Some employees also need access to a Printer/Scanner, in case the office is not fully paperless, yet.

### **5. Provide Necessary Collaboration Tools.**

Without being in physical proximity, employees must rely on collaborative tools like Microsoft Teams, video conferencing and instant messaging more than ever before, so these solutions need to be carefully selected so that they integrate well. Microsoft Teams comes with all of those features already built-in but employees need to know how to get the most out of it.

"Function4 custom-tailors technology plans to meet specific needs for continued operations," commented Bill Patsouras. "We're taking a leadership position in the face of our current collective

predicament, and proactively helping our customers persevere through restrictions or reopening guidelines.”

#### **ABOUT FUNCTION4**

Function4 provides a variety of Hardware, Software, and IT Services that focus on improving Processes, Information Flow, and

Security. Our goal is to help companies lower operating expenses and, at the same time, increase operational efficiencies relating to how a company uses technology to improve or protect access to their information. Our mission is to provide innovative technologies and advanced strategies to improve our client’s business processes. Our vision is to become the premier provider of

office technologies and services in our markets by recognizing the trust our customers, team members, partners, and community place in our company and hold that trust above all other things. We are headquartered in Sugar Land, Texas, with locations in SE Texas, NE Texas as well as Louisiana and Oklahoma. Contact us at 855.831.6867 or visit [www.function-4.com](http://www.function-4.com).