

SOLUTION SUMMARY

ACCOUNTS RECEIVABLE AUTOMATION

GET PAID FASTER — MUCH FASTER

Esker's automated Accounts Receivable solution utilizes AI and RPA technology to remove the obstacles preventing businesses from collecting receivables in a timely manner. With Esker, users can automate at their own pace — from the first steps of credit approval to invoice delivery, to collection and application of all incoming payments — creating a faster, more streamlined AR process.

Why Automate with Esker?

END-TO-END EFFICIENCY

with automation and AI-driven tech that gives staff more time to focus on strategic customers & reporting



ENHANCED VISIBILITY

into internal AR performances as well as customer credit situations & related data & documents

OPTIMIZED WORKING CAPITAL

via reduced costs, improved team productivity, faster payments & secured revenue



IMPROVED CUSTOMER EXPERIENCE

thanks to greater internal collaboration & a customer portal with online self-service tools

AR SOLUTION MODULES

Esker offers a comprehensive solution that automates what should be automated within the credit-to-cash process. The result? Employees are empowered to work smarter, not harder, while executives get the visibility they expect over the overall process and performance.

CREDIT MANAGEMENT

Through Esker, users can send and monitor new customers' credit apps, retrieve credit bureau data, and manage existing customers' credit risks by creating alerts and approval workflows according to credit policy.

INVOICE DELIVERY

Invoice data is auto-extracted while the invoice is delivered according to the customer's preference (postal mail, fax, email, EDI, portal). Compliance is guaranteed in 60+ countries.

COLLECTIONS MANAGEMENT

Documents related to collections are generated and delivered according to preset rules and preferred media. Collection tasks are organized in a to-do list and all post-sale data and required actions are centralized like a CRM.

PAYMENT

Customers can retrieve their invoices or account statements, easily send messages and pay online directly from a secure web portal via the most commonly used payment methods (credit card, ACH, EFT, SEPA, Direct Debit, etc.).

CASH APPLICATION

Remittances are captured and processed by Esker's recognition engine and reconciled with open invoices in Esker. Bank statements and open invoices can be matched with or without remittances.



SOLUTION FEATURES & CAPABILITIES

Esker's 30+ years of field experience and dedication to product development is key to our Accounts Receivable solution's continued innovation. Below are some of the most prominent features behind the benefits:



CUSTOMER INFORMATION MANAGEMENT

Esker's Customer Information Management feature helps your business obtain a 360° view over AR (and other O2C) processes and documents in a single integrated platform. By providing real-time visibility into every customer account situation via an intelligent dashboard and KPIs, users benefit from simplified performance monitoring, issue identification and resolution, and onboarding.



ERP INTEGRATION

Esker's Accounts Receivable solution integrates with any ERP system or business application. Once the customer invoice is validated in the ERP, it is quickly and securely transmitted to Esker to be processed. Customer information, payment status and open AR files can also be synchronized.



END-TO-END CONNECTIVITY

By making intelligent connections between all applications, Esker's solution creates an environment of end-to-end AR efficiency. Collectors can retrieve the invoice delivery status, payments or credit alerts in real time so they can opt for strategic actions securing the revenue value tasks while customer service and AR managers can monitor performance with live KPIs and relevant metrics gathered in one customizable dashboard.



GLOBAL MANAGEMENT

Esker's Accounts Receivable solution is made for global organizations thanks to support of multi-languages, multi-sites, multi-currencies, worldwide payment coverage and global compliance. The cloud-based solution enables people to work better together while giving executives the level of visibility they need at each level of the organization.



AI, RPA & PROCESS AUTOMATION

Utilizing cognitive technologies like Artificial Intelligence (AI) and Robotic Process Automation (RPA), along with process automation, Esker's Accounts Receivable solution removes the low-value, repetitive administrative tasks so that employees can focus on what is important and value-added for the business.



AUTOMATION ON YOUR TERMS

Whether you prefer to automate all areas of AR at once or à la carte, Esker gives companies the freedom and flexibility to do either. What's more, Esker's scalable platform can be seamlessly utilized for other O2C actions and processes on your terms as well — from customer onboarding to order management to accounts receivable.

ABOUT ESKER

As a worldwide leader in AI-driven process automation software, Esker helps financial and customer service departments digitally transform their order-to-cash and purchase-to-pay cycles. Founded in 1985, Esker operates in North America, Latin America, Europe and Asia Pacific with global headquarters in Lyon, France, and U.S. headquarters in Madison, Wisconsin.

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